

YOUR PRIVACY

For proper treatment, it is necessary that I, as your treating therapist, create a file (record). This is also a legal obligation imposed by the WGBO (Dutch Medical Treatment Agreement Act). Your file contains notes about your health condition and information about the examinations and treatments carried out.

The file may also contain data necessary for your treatment that I, after your explicit consent, have requested from another healthcare provider, for example your general practitioner.

We do our best to safeguard your privacy. This means, among other things, that we:

- Handle your personal and medical data carefully;
- Ensure that unauthorized persons do not have access to your data.

As your treating therapist, I am the only person who has access to the data in your file.

I am bound by a legal duty of confidentiality (professional secrecy).

The data in your file may also be used for the following purposes:

- To inform other healthcare providers, for example when therapy has been completed or when you are referred to another practitioner. This only happens with your explicit consent.
- For substitution/coverage during my absence.
- For anonymized use during peer review with colleagues.
- A small part of the data from your file is used for financial administration so that I, or my administrator, can prepare an invoice.

If I wish to use your data for another reason, I will first inform you and explicitly ask for your permission.

The data in the client file will be kept for 20 years, as required by law under the medical treatment agreement.

Financial data will be kept for 7 years.

PRIVACY ON THE HEALTHCARE INVOICE

The healthcare invoice you receive contains the information requested by the health insurer so that you can submit the invoice to your insurance company.

- Your name, address, and place of residence
- Your date of birth
- Policy number
- The date of the treatment
- A short description of the treatment, such as “naturopathic treatment” or “psychosocial consultation”
- The cost of the consultation

YOUR RIGHTS

Under the GDPR (AVG in Dutch), your rights are well protected. You have the right to:

- Access
- Rectification (correction)
- Deletion of data
- Restriction of processing
- Data portability

If you wish, we will provide you with access to the data we store about you. If this data is incorrect, you have the right to have it corrected.

If you believe we are unjustifiably storing your data, you generally have the right to have it deleted. However, we are limited in this regard because we must comply with the WGBO, which requires us to keep your data for at least 20 years.

“Restriction of processing” means that we may not use your data if, for example, it is incorrect or if you have previously objected to the processing. This also applies if the stored data has been kept unlawfully.

Finally, you have the right to data portability. This means that we will provide your data to you if, for example, you wish to switch to another counsellor.

COOKIE NOTICE

Only functional cookies are collected on the website.